

Privacy Policy

(Updated 01-01-2025)

FULL ARCH CLUB is operated by **Etapa Vanguarda, Lda**, a company registered in Portugal under VAT number **516 550 616**, with registered office at **Rua da Moura, 8125-449 Vilamoura**, Portugal, and contact phone **+351 915 953 923**.

For privacy matters, please contact: info@fullarchclub.com (Privacy Contact).

This Privacy Policy explains how we collect, use, disclose, and protect your personal data when you use our website www.fullarchclub.com and when you purchase or enroll in our services.

1. Data Controller

The data controller for the personal data collected via this website is:

Etapa Vanguarda, Lda
VAT: **516 550 616**
Rua da Moura, 8125-449 Vilamoura, Portugal
Phone: **+351 915 953 923**
Email: info@fullarchclub.com

2. Personal Data We Collect

We collect the following categories of personal data:

2.1 Personal data provided by you:

- Name
- Address
- Email address
- Phone number
- T-shirt size
- Company data (when provided)

These data are collected when you fill out our registration/enrolment form or contact us.

2.2 Data collected automatically:

- Cookies and similar tracking technologies
 - IP address
 - Browser type and version
 - Device information
 - Pages visited and actions taken on the website
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3. Purpose and Legal Basis for Processing

We process your personal data for the following purposes:

3.1 To provide our services and manage enrollments

Purpose: to process your registration and deliver the services you requested.

Legal basis: performance of a contract (Art. 6(1)(b) GDPR).

3.2 Payment processing

Payments are processed by **Stripe** or **PayPal**. We do not store your payment data.

Legal basis: performance of a contract (Art. 6(1)(b) GDPR).

3.3 Communication and marketing

We send newsletters and promotional communications **only with your consent**.

Legal basis: consent (Art. 6(1)(a) GDPR).

You may withdraw consent at any time.

3.4 Website analytics and improvement

We use analytics tools to analyse and improve our website and services.

Legal basis: legitimate interests (Art. 6(1)(f) GDPR).

We ensure that this does not override your rights and freedoms.

4. Cookies and Tracking Technologies

We use cookies to improve your experience and for analytics and advertising purposes. When you enter the website, you will be asked to accept cookies.

We use the following cookie categories:

- **Essential cookies:** necessary for the website to function
- **Analytics cookies:** Google Analytics, Microsoft Clarity
- **Advertising cookies:** Facebook Pixel

You can manage or disable cookies in your browser settings at any time.

5. Sharing Data with Third Parties

We may share your personal data with third-party service providers who help us operate our business, including:

- **Stripe** (payment processing)
- **PayPal** (payment processing)
- **Google Workspace** (email and business tools)

- **Mailchimp** (newsletter and marketing communications)
- **Microsoft Clarity** (website analytics)
- **Facebook Pixel** (advertising tracking)

We do not sell personal data.

6. International Data Transfers

Your data may be processed outside the EU/EEA by our service providers (e.g., Stripe, PayPal, Google, Mailchimp, Microsoft).

When personal data is transferred outside the EU/EEA, we rely on:

- **Standard Contractual Clauses (SCC)**
 - or other appropriate safeguards required by the GDPR
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7. Data Retention

We retain personal data only as long as necessary for the purposes described in this policy or as required by law.

Data category	Retention period
Customer / contract data	6 years
Marketing data (newsletter)	2 years
Cookies and analytics data	12 months
Logs and backups	6–12 months

8. Your Rights Under GDPR

You have the right to:

- Access your personal data
- Correct inaccurate data
- Request deletion (right to be forgotten)
- Restrict processing
- Request data portability
- Object to processing
- Withdraw consent at any time

To exercise your rights, contact: **info@fullarchclub.com**

You also have the right to lodge a complaint with the Portuguese Data Protection Authority (**CNPD**) or another relevant supervisory authority.

9. Security

We implement appropriate technical and organizational measures to protect your personal data against unauthorized access, disclosure, alteration, or destruction.

10. Changes to this Privacy Policy

We may update this policy from time to time.
Changes will be posted on this page and become effective upon publication.

11. Contact Information

If you have any questions or concerns about this Privacy Policy or our data practices, please contact:

Etapa Vanguarda, Lda
Email: info@fullarchclub.com
Phone: +351 915 953 923